



**TRADING
CASE**

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Refund Policy

The cancellation of the order is possible only before the product is delivered.

In case of cancellation the Seller shall return the paid sum to the Buyer, except the expenses of the refund process.

The Seller is obliged to return money no later than 10 working days from the moment of the product cancellation.

The moment of the Buyer's product cancellation is considered to be the moment when the Seller receives the Buyer's request.

The Buyer's cancellation request can be sent via any available mean of communication.

For safety and prevention of fraud, refund is possible only to the verified user.

